

Domestic Environmental Scan – Client (Chart Users) Input on the Future of the Paper Chart

Interviewer: Chantal Fontaine, Project Researcher, Canadian Hydrographic Service (CHS)

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Introduction:

The aim of the phone consultation is to collect information on all of the questions listed. The information collected will be compiled into a report for review by internal CHS committees and senior management. There may be instances where key responses/insights are described in future publications with the names of organizations attached and in other cases names may be excluded but reference to a specific consultation response may be made.

At any point should you wish to provide information that you do not want externally distributed or made public, please cite that given information as being for internal purposes only.

The phone consultations will be recorded and kept on file for the purpose of note taking and drafting a report. Recurring themes from all consultations along with key findings and paraphrased ideas will be used in the report. The report will be written with the aim of guiding the direction that the Canadian Hydrographic Service will take with its future production and distribution of paper charts.

If you have any concerns or require clarification on any of the questions or anything discussed during the phone consultation please do not hesitate to ask.

Questions

1. What type of users make up your organization (e.g. commercial, fishing, recreational)?
2. What are your minimum requirements for a paper chart to enable safe navigation (e.g. minimum chart scale, fewer scale ranges etc.)?
 - a. What extra content on paper charts do you consider non-essential and could be removed?
3. What proportion of your membership use paper charts either for primary navigation, for backup navigation, or not at all?
4. To what extent are CHS paper charts currently meeting your organization's needs?
 - a. What is currently working for your organization that you would like to see maintained (e.g. format [size, layout, look/feel], content, and distribution)?
5. What aspects of the paper chart could the CHS change/improve to better meet the needs of today's chart users (e.g. format [size, layout, look/feel] content, distribution options [commercial printers, users])?
6. What are your thoughts on shifting from paper charts to completely digital products?
 - a. What are your thoughts on shifting from traditional paper chart presentation to a printed digital version resembling the ENC presentation?
7. Is there any further feedback that your organization could offer that we did not explicitly cover but that you feel could be of use to the CHS regarding the future of paper chart production, distribution, and use?

Closing

Thank you very much for your time and all of the information you were able to provide to the Canadian Hydrographic Service.